5.1 System Requirements

WHITE PLUME

*e*PASS™ 5.1 System Requirements

To run *e*PASS components *Accela*CAPTURE™ or *Accela*SMART™, you must have an available Microsoft SQL Server database host (client supplied) and *e*PASSport 5.1 (supplied by White Plume at installation). These are minimum specifications. Clients with larger amounts of data should consider a more robust setup. Specific requirements are as follows:

Database requirements: Microsoft SQL Server (client-supplied)

- Microsoft SQL Server 2008, 2008 R2, 2012, 2014 or 2016 Editions. (Note: This must be client supplied; however, you can use an existing SQL server)
- You must follow the system requirements associated with the selected edition of Microsoft SQL Server, the selected operating system, and with any other software involved. For more information, see https://support.microsoft.com/en-us/kb/2681562 and https://technet.microsoft.com/en-us/windowsserver/bb414778.aspx
- Smaller installations may opt to use SQL 2008 R2, 2012, 2014 or 2016 Express Editions, only with the approval of White Plume.
- Remote control capability (see below)

Server/Workstation requirements for ePASSport and Microsoft SQL Server:

- Windows Vista Business, Windows 7, Windows 8, Windows 10, Windows Server 2008, Windows Server 2012 or Windows Server 2016.
    - It is highly recommended that all operating systems be updated to the **latest** available service pack.
- Pentium-class processor – 2.0 GHz or faster on Vista Business or above (minimum)
- 20 GB free disk space
- 2 GB RAM (32 bit) or 4 GB RAM (64 bit) minimum
- Minimum Microsoft .NET Framework 4.6.1
- Network interface card
- Video card and monitor configured for a resolution of 1024 x 768 or higher
- It is highly recommended that the ePASSport application and Microsoft SQL Server (see above) be co-located, though they can be hosted on separate workstations
- Remote Control capability (see below)

Remote control:

White Plume has a new tool allowing easier remote connectivity to our customers. SecureLink will increase our ability to provide efficient and secure support using next generation encryption and reporting. SecureLink introduces the following improvements to our ability to support you:

- Choose to allow White Plume access anytime, set up an access window, or enable/disable access according to an access schedule. If SecureLInk is enabled, we can access your system without requiring you to launch a support session.
- Choose to receive an e-mail notification whenever White Plume connects, as well as a full summary of access when communication ends.

SecureLink installation is easy, takes less than ten minutes to complete, and is free to our clients. For additional information, visit the SecureLink website at Http://www.securelink.com or contact White Plume support at support@whiteplume.com

System requirements are always subject to change. Please visit http://www.whiteplume.com or call 877-633-7226 x114 to verify the latest revision date of the system requirements. This version is current as of 5/30/2017.

AccelaCAPTURE™ 5.1 System Requirements

All *Accela*CAPTURE workstations require a connection to the *e*PASS SQL database. *Accela*CAPTURE can run either in a wired or wireless configuration according to practice preference. Regardless of setup, all *Accela*CAPTURE workstations must meet the following minimum requirements:

Workstation requirements

- Windows Vista Business Edition, Windows 7, Windows 8, Windows 10, Windows Server 2008, Windows Server 2012 or Windows Server 2016.
    - It is highly recommended that all operating systems be updated to the latest available service pack
- Pentium-class processor— 2.0 GHz or faster on Vista Business or higher
- 2 GB RAM (32 bit) or 4GB RAM (64 bit)
- 10 GB free disk space
- Minimum Microsoft .NET Framework 4.6.1
- Local or network-accessible printer
- Connection to the *e*PASS SQL database server at a speed of 1.5 Mbps or greater
- Video card and monitor configured for a resolution of 1024 x 768 or higher, 96 dpi (100%)
- Wireless access point or network interface card to provide wired or wireless network access
- *Accela*SMART must also be loaded on at least one workstation to complete processing
- *Accela*CAPTURE and *Accela*SMART can be co-located, as long as the workstation meets the minimum requirements for all components loaded on that workstation

Thin-client configurations

- *Accela*CAPTURE can run in a Citrix or WTS environment but is not supported s a browser application. **The client is responsible for all thin-client infrastructure, including support and capacity.**
- A thin-client environment is highly recommended for clients with over 10 *Accela*CAPTURE workstations.
- The thin-client server must meet the system requirements associated with the selected thin-client application (Citrix or WTS), the selected operating system for the server, and with any other software involved.
- White Plume does not support the thin-client server and therefore does not set additional system requirements for those applications.
- Real-world examples can be provided upon request to help with server sizing. However, it is important for each client to consider what additional applications will be on the server and how many users will be accessing the thin-client application simultaneously in order to adequatedly equip the server(s).
- *Accela*CAPTURE users with a connection to the database server lower than 10Mbps should consider a thin client deployment for better performance.

*Accela*SMART™ 5.1 System Requirements

All *Accela*SMART workstations require a connetion to the *e*PASS and *e*PASSport SQL databases and must meet the following minimum requirements:

Workstation requirements

- Full workstation required—*Accela*SMART cannot be deployed in a thin client environment using Windows Terminal Server (WTS) or Citrix
- Windows Vista Business Edition, Windows 7, Windows 8 or Windows 10.
    - It is highly recommended that all operating systems be updated to the latest available service pack
- Pentium-class processor— 2.0 GHz or faster on Vista Business or above
- 2 GB RAM (32 bit) or 4GB RAM (64 bit)
- 10 GB free disk space
- Minimum Microsoft .NET Framework 4.6.1
- Local or network-accessible printer
- Connection to the ePASS SQL database server at a speed of 10 Mbps or greater
- *Accela*CAPTURE and *Accela*SMART can be co-located, as long as the workstation meets the minimum requirements for all components loaded on that workstation
- Video card and monitor configured for a resolution of 1024 x 768 or higher, 96 dpi (100%)
- Remote control capability (see below)

Remote Control

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- Choose to allow White Plume access anytime, set up an access window, or enable/disable access according to an access schedule. If SecureLInk is enabled, we can access your system without requiring you to launch a support session.
- Choose to receive an e-mail notification whenever White Plume connects, as well as a full summary of access when communication ends.

SecureLink installation is easy, takes less than ten minutes to complete, and is free to our clients. For additional information, visit the SecureLink website at Http://www.securelink.com or contact White Plume support at support@whiteplume.com

*Accela*PASS™ with *Accela*Smart:

If you will be downloading charge messages into *Accela*SMART from an external source, such as an electronic health record or lab system, you will need an *Accela*PASS interface. The *Accela*PASS interface is charged separately from *Accela*SMART, so please verify that you have purchased an *Accela*PASS interface if needed. Interface information is as follows:

- An interface must be written specifically for your setup.
- White Plume can work with you and a third-party vendor to write the interface.
- Interface specifications will be provided to the appropriate personnel as needed.